

PRESS RELEASE

The National Board of Surgical Technology and Surgical Assisting Announces the Appointment of Robin Y. Jenkins as new CEO

Littleton, CO - The Board of Directors for the National Board of Surgical Technology and Surgical Assisting (NBSTSA) is delighted to announce the appointment of Robin Y Jenkins, CAE, ICE-CCP, as its new Chief Executive Officer effective January 2025. Jenkins previously worked as Chief Customer Experience Officer at CGFNS International. She has more than 20 years of experience in the association, certification and regulatory arenas, including more than 7 years as Executive Director of 14 licensure boards with an oversight of 33 health professions.

While working at CGFNS International Jenkins managed contracts with certification and regulatory partners, developed and executed strategies to elevate the organization's brand, increased customer satisfaction, and built critical relationships to grow revenue.

“Robin brings a wealth of experience in association leadership, certification management, government relations, and stakeholder engagement. The Board of Directors are confident that Robin's leadership will propel NBSTSA to new heights, further solidifying our commitment to excellence, integrity, quality, and professionalism as we serve surgical technology and surgical first assistant professionals” said NBSTSA's President Michelle Payne.

Jenkins is a Certified Association Executive (CAE) and is a Certified Credentialing Professional with her ICE-CCP. Jenkins is a member of the CAE Commission and is on the Board of Directors for the Institute for Credentialing Excellence (ICE). She also served as President of the Board of Directors for the Council on Licensure Enforcement and Regulation (CLEAR), as well as many committees and task forces in various industries.

“I am grateful for the opportunity to lead this highly respected organization in its next chapters. The mission to serve the public by credentialing competent surgical technologists and surgical first assistant professionals resonates with my principles and lifelong work. The Board of Directors is top-notch, and the staff have a long history of customer service dedication. My goals include building on NBSTSA's 55-year history of achievements in standard setting, promoting professional development, and elevating the recognition of CST and CSFA in the workforce.”

The Board of Directors would like to thank the Search Committee for managing this national search, led by Korn Ferry. After an exhaustive review and interview process the committee selected Robin as the best choice to navigate the current certification industry challenges and to guide NBSTSA to its next level of growth and success.

Michelle Payne, President, NBSTSA Board of Directors

The National Board of Surgical Technology and Surgical Assisting (NBSTSA) is an NCCA accredited certifying agency for surgical technologists and surgical first assistants. NBSTSA develops, administers and maintains the CST and CSFA examinations.